

# community flood plan

## Parishes and communities working together

<b>Community or group</b>	Shelfanger Parish Council	<b>Address</b>	Shelfanger South Norfolk
<b>Floodline Quickdial Number</b>	0345 988 1188	<b>Which Environment Agency flood warnings are you registered to receive?</b>	Free service Environment agency Sign up to get warnings in England or <a href="https://www.fws.environment-agency.gov.uk/app/olr/register">https://www.fws.environment-agency.gov.uk/app/olr/register</a>
<b>Local flood warning trigger</b> <i>i.e. when water reaches bottom of the bridge</i>	When ditches and streams look likely to overflow and adverse weather is forecast		
<b>Date</b>	January 2024		

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## 1A – Locations at risk of flooding: Flood warnings

From the information you have available, make a list of areas liable to flood and the level of warning which would affect them.

Area number	Location of risk	Trigger level	Actions
Area 1	Common Road between High London Lane and the Village Hall	When the water level in the ditches and culverts adjacent to the highway look likely to overflow and adverse weather has been forecast or flood alert received	Call the Environment Agency's Floodline (0800 807 060) for more information. Alert villages to the risk. Contact emergency flood authorities. Village hall car park will be opened so vehicles at risk can be parked there.
Area 2	Crossroads in the middle of the village junction of Winfarthing Road and Common Road	When the water level in the ditches and culverts adjacent to the highway look likely to overflow and adverse weather has been forecast or flood alert received	Call the Environment Agency's Floodline (0800 807 060) for more information Alert village to the risk. Contact Police so that roads can be closed. Contact emergency flood authorities. Village hall car park will be opened so vehicles at risk can be parked there.
Area 3	Junction of Heywood Road and Wash Lane	When the water level in the ditches and culverts adjacent to the highway look likely to overflow and adverse weather has been forecast or flood alert received	Call the Environment Agency's Floodline (0800 807 060) for more information Alert villages to the risk. Contact emergency flood authorities. Village hall car park will be opened so vehicles at risk can be parked there.
Area 4	Wash Lane junction Church Road	When the water level in the ditches and culverts adjacent to the highway look likely to overflow and adverse weather has been forecast or flood alert received	Call the Environment Agency's Floodline (0800 807 060) for more information. Alert villages to the risk. Contact emergency flood authorities. Ensure flood signage is deployed to assist road users
Area 5	Main road into Diss 100 yards further towards Diss from Wash Lane	When the water level in the ditches and culverts adjacent to the highway look likely to overflow and adverse weather has been forecast or flood alert received	Call the Environment Agency's Floodline (0800 807 060) for more information Alert villages to the risk. Contact emergency flood authorities. Ensure flood signage is deployed to assist road users

## 1B – Actions to be taken before a flood: Locations at risk of flooding / source of flooding

Insert details of areas at risk from flooding and the direction of flooding. Include maps and if possible, details of existing defences.

Area number	Location at risk	Source of flooding	Direction of flooding
Area	Common Road between High London Lane and the Village Hall	Drainage ditches and surface water. Water running off surrounding fields	West to East
Area	Crossroads in the middle of the village junction of Winfarthing Road and Common Road	Drainage ditches and surface water. Water running off surrounding fields	West to East
Area	Junction of Heywood Road and Wash Lane	Stream and drainage ditches and surface water. Water running off surrounding fields	North, West and East
Area	Wash Lane junction Church Road	Stream and drainage ditches and surface water. Water running off surrounding fields	North, West and East
Area	Main road into Diss 100 yards further towards Diss from Wash Lane	Stream and drainage ditches and surface water. Water running off surrounding fields	North

## 1C – Actions to be taken before a flood: Map showing direction of flooding

Include a map in the flood plan showing the flood risk area and direction of flooding.

<p>Shelfanger village must become more flood resilient. For example placing flood boards across openings, blocking airbricks, creating sandbag walls or temporary defence systems. It is impossible to completely flood-proof a property but there are lots of things you can do to reduce flood damage.</p> <p>Authorities must do more to protect the village from flooding, a few sand bags is nowhere near enough help. A comprehensive plan to improve the risk of flooding needs to be implemented. The water company, Environment Agency, South Norfolk Council, Highways and riparian owners all need to actively ensure there is proper maintenance carried out on the rivers, streams, culverts and ditches throughout the village.</p>
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One of the main reasons of increased surface water flash floods in the area, is continued housing development. The Parish Council has continuously campaigned against any ill-conceived planning applications, but to no avail as the local planning authority more or less approve every application with no thought to the continued flooding problem in the village. This must change. Every extension, conversion or new build exacerbates the problem.



## 2A – Actions to be taken during a flood: local flood actions

Identify local flood actions.

Area number	Location at risk	Action / trigger	Local action	Time required
Area 1	Common Road between High London Lane and the Village Hall	When the water level in the ditches and culverts adjacent to the highway have overflowed	Call the Environment Agency's Floodline (0800 807 060) for more information. Alert villages to the risk. Contact emergency flood authorities. Village hall car park will be opened so vehicles at risk can be parked there.	
Area 2	Crossroads in the middle of the village junction of Winfarthing Road and Common Road	When the water level in the ditches and culverts adjacent to the highway have overflowed	Call the Environment Agency's Floodline (0800 807 060) for more information. Alert villages to the risk. Contact emergency flood authorities. Village hall car park will be opened so vehicles at risk can be parked there.	
Area 3	Junction of Heywood Road and Wash Lane	When the water level in the ditches and culverts adjacent to the highway have overflowed	Call the Environment Agency's Floodline (0800 807 060) for more information. Alert villages to the risk. Contact emergency flood authorities. Village hall car park will be opened so vehicles at risk can be parked there.	
Area 4	Wash Lane junction Church Road	When the water level in the ditches and culverts adjacent to the highway have overflowed	Call the Environment Agency's Floodline (0800 807 060) for more information. Alert villages to the risk. Contact emergency flood authorities. Village hall car park will be opened so vehicles at risk can be parked there.	
Area 5	Main road into Diss 100 yards further towards Diss from Wash Lane	When the water level in the ditches and culverts adjacent to the highway have overflowed	Call the Environment Agency's Floodline (0800 807 060) for more information. Alert villages to the risk. Contact emergency flood authorities. Village hall car park will be opened so vehicles at risk can be parked there.	

## 2B – Actions to be taken during a flood: Important telephone numbers

Make a list of important telephone numbers so all the information you require during an incident is readily available.

<b>Organisation</b>	<b>Telephone (office hours)</b>	<b>Telephone (out of hours)</b>
<b>Floodline</b>	<b>0800 807 060</b>	
<b>Environment Agency</b>	<b>0870 850 0250</b>	
<b>District Council</b>	<b>0800 389 6109.</b>	
<b>County Council</b>	<b>0344 800 8020</b>	
<b>County Contracting</b>	<b>0800 389 6109</b>	
<b>Fire &amp; Rescue Service</b>	<b>999 or 0300 123 1669</b>	
<b>Police</b>	<b>999 or non emergency 101</b>	
<b>Ambulance Service</b>	<b>999 or non emergency 101</b>	
<b>Housing Unit (South Norfolk Help hub)</b>	<b>01508 533 933</b>	<b>01223 849700</b>
<b>Water Company</b>	<b>0800 919 155</b>	<b>03457 919155</b>
<b>Electricity Company - UK Power Network</b>	<b>0800 316 3105</b>	<b>105</b>
<b>Gas Company</b>	<b>0800 111 999</b>	
<b>Adjacent Town/Parish Councils</b>		
<b>Winfarthing Parish Council</b>	<b>01379 642520</b>	
<b>Bressingham &amp; Fersfield</b>	<b>01379 641909</b>	

## 2C – Actions to be taken during a flood: Available resources

Identify available resources.

Organisation	Resource	Number	Location	Notes
Environment Agency floodline	Rob Brooks	0870 850 0250		
NCC Highways	Adam Mayo	0344 8008020		
Norfolk County Councillor	Catherine Rowett	07887 633253		

## 2F – Actions to be taken during a flood: Vulnerable residents, properties and locations

List vulnerable people, properties and locations where early assistance may be required.

Name	Address	Daytime telephone	Evening telephone	Assistance required
List held by Parish Council				